



Call Center Incoming Calls Report - Customer Service - Daily

Start Time: 04/16/2017, 12:00 AM

End Time: 04/21/2017, 12:00 AM

Time Zone: (GMT-04:00) (US) Eastern Time

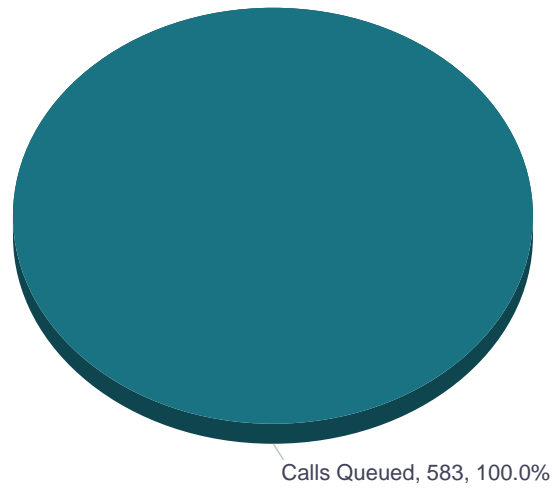
Date Run: 04/21/2017, 10:35 AM

Call Center Name: Customer Service

Call Center Service Id: cc-0001005437-CustomerSupportCC@voip.evolveip.net



Inbound Calls To Call Center





Inbound Calls

Date and Time	Call Center Name	Calls Received	Received via Overflow	Calls Queued	Calls Overflowed - Size	Forced Forwarding Applied	Night Service Applied	Holiday Service Applied
04/16/2017, 12:00 AM	Customer Service	13	0	13	0	0	0	0
04/17/2017, 12:00 AM	Customer Service	162	3	162	0	0	0	0
04/18/2017, 12:00 AM	Customer Service	148	0	148	0	0	0	0
04/19/2017, 12:00 AM	Customer Service	129	1	129	0	0	0	0
04/20/2017, 12:00 AM	Customer Service	131	1	131	0	0	0	0
Report Summary	Customer Service	583	5	583	0	0	0	0