

Evolved Office: UC-One

Firewall Rules & Policies Update

Updated September 17, 2019

Foreword

This guide is designed to provide firewall recommendations for settings and port openings. Evolve strides to provide the most ideal settings for the most common firewalls. However, knowing the exact settings for customer firewalls, IT vendors, and ISP carriers is the responsibility of the customer and their contracted IT vendors.

Because IP addresses sometimes change, hostnames are shown below. Use a network tool such as nslookup or dig to identify the current IP address assignments. Evolve IP will notify clients when address changes are being made. It is recommended you subscribe to maintenance notifications at <https://status.evolveip.net>

The following tables list the specific ports required to interact with Evolve IP's network. The UC-One application also relies on common network protocols in your network such as DHCP and DNS.

F Cluster

Named Server List for ACLs	Ports	Purpose
voip-f.evolveip.net west01.voip.evolveip.net east05.voip.evolveip.net	5060/UDP&TCP 8500-8598/UDP 8600-8698/UDP	SIP Audio RTP Video RTP
ussrv1a.meet.broadcloudpbx.com ussrv2a.meet.broadcloudpbx.com	8934/TCP, 19560-65535/UDP	SIP/TLS SRTP
uc1-xsp.voip.evolveip.net xsp27.voip.evolveip.net xsp28.voip.evolveip.net xsp29.voip.evolveip.net xsp30.voip.evolveip.net xsp37.voip.evolveip.net xsp38.voip.evolveip.net dms-xsp.voip.evolveip.net xsp35.voip.evolveip.net xsp36.voip.evolveip.net ucaas00-bms-evolve1-pa.uc-one.broadsoft.com	2208/TCP 80/TCP&UDP 443/TCP&UDP	HTTP(S)
ucaas00-bms-evolve1-tigase.uc-one.broadsoft.com	5222/TCP 5280/TCP	Client Chat (RFC 3920) File Transfers XMPP / BOSH
meet00-mss1.meet.broadsoft.com meet00-mss2.meet.broadsoft.com meet00-mss3.meet.broadsoft.com	443/TCP	screen share

****NOTE:** Evolve IP offers recommendations, however, the customer is responsible for all security associated with port openings in their firewall and in no way maintains liability for customer firewall settings.

For more information on the UC-One Connect application, including advanced topics, features, use of the application or further troubleshooting, please consult the UC-One Connect User Guide found in the Help menu of the application which will navigate to the Evolve IP Knowledge Base to search UC-One Connect End-User Support.