Evolved Office: UC-One

Firewall Rules & Policies Update – F Cluster

Updated September 17, 2019

Foreword

This guide is designed to provide firewall recommendations for settings and port openings. Evolve strides to provide the most ideal settings for the most common firewalls. However, knowing the exact settings for customer firewalls, IT vendors, and ISP carriers is the responsibility of the customer and their contracted IT vendors.

Because IP addresses sometimes change, hostnames are shown below. Use a network tool such as nslookup or dig to identify the current IP address assignments. Evolve IP will notify clients when address changes are being made. It is recommended you subscribe to maintenance notifications at https://status.evolveip.net

The following tables list the specific ports required to interact with Evolve IP's network. The UC-One application also relies on common network protocols in your network such as DHCP and DNS.

F Cluster

Named Server List for ACLs	Ports	Purpose

voip-f.evolveip.net
   west01.voip.evolveip.net
   east05.voip.evolveip.net
 	
ussrv1a.meet.broadcloudpbx.com
ussrv2a.meet.broadcloudpbx.com
	5060/UDP&TCP
	8500-8598/UDP
	8600-8698/UDP
	
	8934/TCP,
	19560-65535/UDP
		SIP
		Audio RTP
		Video RTP
		
		SIP/TLS
		SRTP

uc1-xsp.voip.evolveip.net
   xsp27.voip.evolveip.net
   xsp28.voip.evolveip.net
   xsp29.voip.evolveip.net
   xsp30.voip.evolveip.net
   xsp37.voip.evolveip.net
   xsp38.voip.evolveip.net
dms-xsp.voip.evolveip.net
   xsp35.voip.evolveip.net
   xsp36.voip.evolveip.net
ucaas00-bms-evolve1-pa.uc-one.broadsoft.com
	2208/TCP
	80/TCP&UDP
	443/TCP&UDP
		HTTP(S)

ucaas00-bms-evolve1-tigase.uc-one.broadsoft.com	*5222/TCP* *5280/TCP*	Client Chat (RFC 3920) File Transfers XMPP / BOSH
meet00-mss1.meet.broadsoft.com meet00-mss2.meet.broadsoft.com meet00-mss3.meet.broadsoft.com	443/TCP	screen share

NOTE: Evolve IP offers recommendations, however, the customer is responsible for all security associated with port openings in their firewall and in no way maintains liability for customer firewall settings.

For more information on the UC-One Connect application, including advanced topics, features, use of the application or further troubleshooting, please consult the UC-One Connect User Guide found in the Help menu of the application which will navigate to the Evolve IP Knowledge Base to search UC-One Connect End-User Support.