

## CCaaS



### CALL CENTER

**The Evolved Office: Call Center** enables businesses to unify and simplify their call center operations with a hosted solution that includes advanced ACD and PBX features, voice and data services, multiple integration and upgrade options, and 24x7 management. Operate your call center without geographical boundaries and the IT hassles of on-going system maintenance. Fully integrated with Evolve IP's Unified Communications and HPBX services, the Evolved Call Center is designed to provide an enterprise-class solution for Call Centers anywhere in the world – with no hardware, software or up-front capital expenditure.



**Evolve Contact Suite (ECS)** is an omni-channel contact center solution providing organizations with a sophisticated, cloud-based service that delivers real business value. Leverage Evolve IP's cloud architecture to enable business continuity while also unifying multiple locations and remote agents on a single, integrated platform. Deliver a feature rich customer experience and empower contact center leaders with real-time control and deep insight into operations.