

ECS Setup: How to Validate before Saving or Deploying

The Setup client now performs error checking before every deployment. The validate button must be selected first before deploying any changes. This helps to ensure that there are no errors in the changes of the setup before rolling out to production. ***It is strongly suggested to validate changes and correct any errors prior to saving as well.***

When making any changes within the Setup client, the validate icon will become highlighted.



Once you have finished making any changes, select the validate button. If no errors are returned, the validate button will become grayed out and you can select the Deploy or Save icon.



If the changes come back with errors, you will see a list of all invalid changes in the Invalid drop down. Hovering over each invalid will give you a summary of what and where the error is located. By clicking on the actual invalid error within the drop down will take you directly to the error to be fixed. Once you have made the necessary changes, the Validate icon will become highlighted again. Select the validate icon to ensure all corrections are made. If no errors are returned, the validate button will become grayed out and you can select the Deploy or Save icon.



SETUP

Edit



















ProdDevLab
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Search (0)

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Invalid (1)



Main Flow
(Summary)



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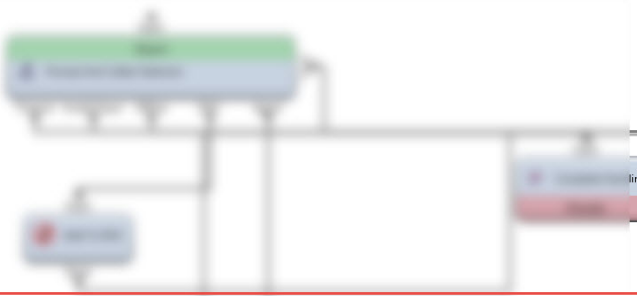


Main Flow
(Summary)

New Channel | New Business Process | New Agent | Bulk Operations

Business Structure | Contact Center 1 | Overflow BP | Main Flow

Flow Activities



--[Business Structure]-->ProdDevLab--[Contact Centers *]-->Contact Center 1--[Business Processes *]-->Overflow BP--[Flow Activities]-->Main Flow--[Flow Activities]-->Queue 1
[Exit Points]
- Exit point Callback must be connected



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