

# Teams - Office 365 Direct Routing



Small businesses, mid-market and enterprise organizations have different needs...features that are more than the Microsoft Phone System can provide alone, along with world-class knowledge and service. Evolve IP, a leading global Microsoft CSP, provides Microsoft Teams Direct Routing native integration with our Cisco voice platform and Evolve IP developed apps for advanced features that all businesses require - now and in the future.

Adding enterprise PBX with PSTN dial tone and advanced features, contact center functionalities, project management and 24x7x365 US based support to Microsoft Teams enables businesses to take their team productivity and user experience to a new level. We do this with proprietary IP that enables us to continuously add unique applications and features no provider has.

## Related Pages

- [Teams Direct Routing - Getting Started Guide](#)
  - [Teams Direct Routing - 01 - Planning and Prerequisites](#)
  - [Teams Direct Routing - 02 - Add the Domains](#)
  - [Teams Direct Routing - 03 - Configure Direct Routing](#)
  - [Teams Direct Routing - 04 - User Provisioning](#)
  - [Teams Direct Routing - User De-Provisioning](#)
  - [Teams Direct Routing - Common Area Phones](#)
  - [Teams Direct Routing - Troubleshooting](#)
  - [Teams Direct Routing - Resources](#)
- [Teams - Emergency Calling](#)
  - [Emergency Calling - Overview and Planning](#)
  - [Emergency Calling - 01 - Trusted IP Addresses](#)
  - [Emergency Calling - 02 - Emergency Addresses](#)
  - [Emergency Calling - 03 - Emergency Policies](#)
  - [Emergency Calling - 04 - Network Sites](#)